



Refund Policy

Spectrum's refund policy is designed to be fair for the students and the organisation.

Spectrum will refund fees under the following conditions:

Reason for refund	Notification period	Refund amount
You withdraw from the course	More than 14 days prior to the course commencing	Full refund of the amount paid less the specified administrative fee, as listed in the table
	Within 7 days prior to the course commencing	Full refund of the amount paid less the specified administrative fee, as listed in the table
	After the course commences	No refund, unless you can provide a medical certificate for illness or show extreme personal hardship. If you produce a medical certificate or show extreme personal hardship, you will receive a full refund less 10% administrative fee, as listed in the table
Spectrum cancels a course	Any time	Full refund. No administrative fee will be charged